Assigned for all purposes to: Stanley Mosk Courthouse, Judicial Officer: Gregory Alarcon

LOS ANGELES CENTER FOR 1 **COMMUNITY LAW AND ACTION** 1137 North Westmoreland Avenue, #16 2 Los Angeles, CA 90029 3 Telephone: (909) 524 6505 GINA HONG (SBN 322256) 4 gina.hong@laccla.org TYLER ANDERSON (SBN 301808) 5 tyler.anderson@laccla.org 6 NOAH GRYNBERG (SBN 296080) noah.grynberg@laccla.org 7 SARAH WALKOWICZ (SBN 330112) sarah.walkowicz@laccla.org 8 Attorneys for Plaintiffs 9 SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES — CENTRAL DISTRICT 10 11 Case No.: 208TCV45184 ELODIA AMPARO GONZALEZ, 12 TERESA ROMAN ROSALES, **COMPLAINT FOR DAMAGES AND INJUNCTIVE RELIEF:** 13 Plaintiffs, 14 1. Violation of the Fair Employment and Housing Act, Gov. Code § 12955 V. 15 2. Violation of the Unruh Act, Civil Code § 51 MARTIN GARCIA, 3. Breach of the Common Law Covenant of 16 DOES 1-100. **Ouiet Enjoyment** 17 4. Breach of the Covenant of Quiet Enjoyment Defendants. in Violation of Cal. Civ. Code § 1940.2 18 5. Unfair and Unlawful Business Practices in Violation of California Business & 19 Professions Code § 17200, et seq. 20 6. Intentional Infliction of Emotional Distress 7. Violation of the Bane Act, Cal. Civ. Code § 21 8. Breach of the Common Law Duty of Care 22 9. Assault 23 10. Battery 24 25 **DEMAND FOR JURY TRIAL** 26 27 28

I. INTRODUCTION

That people of all genders should be free from abuse and harassment is, in many circumstances, still an ambitious claim. Tragically, men in positions of power continue to terrorize and fail to meet aspirations for a more equitable world. These men include landlords who use their disproportionate power as landowners to oppress their lessees, not only as tenants, but as women tenants. This case arises because Defendant is one such landlord: Defendant Martin Garcia enforces a campaign of fear and violence on his tenant, Plaintiff Amparo Gonzalez, inflicting collateral damage on her supporters, such as Plaintiff Teresa Roman Rosales. Defendant Martin Garcia is motivated by invidious discrimination against Plaintiff Amparo Gonzalez for her status as a woman and single mother. He must be stopped, and the women he harmed must be made whole to the extent possible in a court of law.

II. PARTIES

- 1. Plaintiff Elodia Amparo Gonzalez ("Amparo Gonzalez" or "Amparo") is, and was at all times material hereto, a resident of the County of Los Angeles in the State of California, and a tenant at 2686 Thorpe Ave, Los Angeles, CA 90065 ("the Property").
- 2. Plaintiff Teresa Roman Rosales ("Teresa Rosales" or "Teresa") is, and was at all times material hereto, a resident of the County of Los Angeles in the State of California, and a tenant in a building in the same neighborhood as the Property. Plaintiff Teresa Roman Rosales is a friend and supporter of Plaintiff Amparo Gonzalez.
- 3. Defendant Martin Garcia ("Martin Garcia") was, at all times material hereto, a resident of the County of Los Angeles in the State of California, and the owner and lessor of the Property. He acquired the Property in 2010.
- 4. Wherever reference is made in this Complaint to any act or failure to act by a Defendant or Defendants, such allegations and references shall also mean the acts and failures to act of each Defendant, whether acting individually, or jointly and severally.
- 5. Wherever reference is made to individuals who are not named as Defendants in this Complaint, but who are, or were, employees, agents, associates, joint venturers, managers, directors, board members, partners, trustees, or beneficiaries of a named Defendant and/or the

named Defendant's companies or organizations, Plaintiffs assert that the conduct of such individuals at all relevant times was on behalf of the named Defendant and was within the course and scope of their employment or agency.

III. ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

- 6. Amparo Gonzalez is a residential tenant at the Property. She initiated her tenancy thirteen years ago, in 2007, by a verbal lease agreement. The rental agreement included occupancy by her, her children, and her husband at the time, of one of the units at the Property.
- 7. In 2010, Martin Garcia purchased the Property and became Amparo Gonzalez's landlord.
- 8. Two years after Martin Garcia purchased the Property, he verbally informed Amparo Gonzalez and her then-husband that he would be moving into their unit, occupying one of the bedrooms and sharing the living room and kitchen. Amparo Gonzalez's then-husband negotiated to pay less rent for the Property in exchange for Martin Garcia's use of the unit. Shortly thereafter, Defendant did indeed move into the unit.
- 9. In 2018, Amparo Gonzalez separated from her husband, who moved out of the Property.
 - 10. To date, Martin Garcia lives in the unit with Amparo Gonzalez.
- 11. In March 2019, Martin Garcia had a girlfriend move into the unit. The girlfriend shortly began acting as his agent, responding to all manners related to Amparo Gonzalez' tenancy. The girlfriend has stated to Amparo Gonzalez on multiple occasions that the Property is the girlfriend's property, and that she is managing the Property. Amparo Gonzalez has understood since the girlfriend moved in that, if there is an issue such as a habitability concern with the unit, the person with whom she must raise those concerns for redress is Martin Garcia's girlfriend. Martin Garcia is aware that his girlfriend manages the Property and has never voiced opposition to it.
- 12. Amparo Gonzalez currently lives with her three minor children: Karen (11 years old), Melanie (6 years old) and Javier (1 year old).

Defendant Martin Garcia violently discriminates against Plaintiff Amparo Gonzalez

through constant hyper-sexualized verbal assaults and physical threats.

- 13. Within a month of her husband's departure, Amparo Gonzalez began to experience increasing harassment, threats and abuse inflicted by Martin Garcia, who immediately began to prey on Amparo Gonzalez because she is not living with a man.
- 14. Shortly after witnessing Amparo Gonzalez's husband leave, Martin Garcia demanded to know whether she was vacating the unit as well, verbally threatening to terminate her tenancy.
- 15. Approximately six months after Amparo Gonzalez's husband left, Martin Garcia continued to pressure Amparo Gonzalez into vacating her unit by claiming he had sold the Property, and verbally threatened to terminate her tenancy.
- 16. Since the departure of Plaintiff Amparo's ex-husband, Defendant Martin Garcia consistently threatens Amparo Gonzalez with termination of her tenancy with vulgar verbal threats, such as, "You're leaving one way or another—I'm going to get you out."
- 17. In addition to threatening to terminate her tenancy whenever possible, Martin Garcia enforces a campaign of verbal and physical harassment of Amparo Gonzalez. For example, he has repeatedly stated, "I'm going to do something to you, and you're never going to forget who I am."
- 18. Martin Garcia's behavior has created an environment of terror for Amparo Gonzalez and her children since the departure of her ex-husband. Particularly with the help of his girlfriend, Martin Garcia has continuously waged a campaign of harassment and intimidation against Amparo Gonzalez:
- 19. Since the departure of Amparo Gonzalez's ex-husband, Martin Garcia and his agents engage in near constant verbal abuse of the Amparo Gonzalez, frequently referring to her as "prostitute," "daughter of a whore," and "bitch." Martin Garcia's verbal abuse is sexualized and gendered in the basest manner:
- 20. Martin Garcia and his agents frequently state that Amparo Gonzalez needs a man to be able to pay more rent, at times explicitly yelling, "Why don't you go get [your husband] to give you some money so you can pay more." He also yells, "Go get a job."

- 21. Martin Garcia surveilles and keeps track of instances when Defendant Amparo Gonzales' friends support each other through mutual aid in the form of childcare: when other women drop off their children for supervised play-dates with her own children, he threatens to falsely report her to government agencies, such as law enforcement, for making "daycare money."
- 22. Approximately two years ago, when Amparo Gonzalez was pregnant with her youngest child, Martin Garcia's girlfriend and agent got into a physical altercation with Amparo Gonzalez wherein the girlfriend hit Amparo Gonzalez. Amparo Gonzalez demanded that the physical abuse stop because she was pregnant, but the girlfriend insisted that Amparo Gonzalez was lying about the pregnancy. Later, Martin Garcia continued to accost Amparo Gonzalez whenever possible about her status as a pregnant woman, harassing her verbally and accusing, "You only had these children because you're trying to build a case against me so you can stay in this house."
- 23. Approximately a year ago, when Amparo Gonzalez gave birth to her youngest child, Martin Garcia and his agents began to tailor their verbal abuse to target her status as a single mother, frequently commenting on the child being a bastard, and increasing sexualized, harassing verbal assaults about her being a "whore."
- 24. On multiple occasions after Amparo Gonzalez's husband left, Martin Garcia has made false, retaliatory and harassing calls to the Department of Child and Family Services ("DCFS") to falsely accuse Amparo Gonzalez of being an unfit parent, thereby threatening her with the loss of her children. To investigators from DCFS and other tenants at the Property, Martin Garcia has loudly stated that Amparo Gonzalez is a "prostitute." He has also recklessly and blatantly told falsehoods to DCHS investigators that Plaintiff Amparo Gonzalez is a "prostitute" who sleeps with men in front of her children. Martin Garcia has made all communications to DCFS with a reckless disregard as to the truth of any of this accusations.
- 25. Approximately two years ago, the Martin Garcia entered Amparo Gonzalez's bedroom in the middle of the night with nothing but his boxers on. He only left once Amparo Gonzalez's minor daughter Karen woke up and started yelling at him to leave them alone.
 - 26. Since Amparo Gonzalez's husband left, Martin Garcia has continuously lodged his

verbal attacks against her, irrespective of whether other people are present, whether they are other tenants, or visitors of Amparo Gonzalez: Defendant consistently and overtly sexualizes and objectifies her in front of other people. Martin Garcia continues to verbally denigrate her even when she is holding her youngest child in her arms.

- 27. Indeed, even when service providers, such as the therapists who provide homevisits for Plaintiff Amparo Gonzales's minor daughter Melanie, visit the Property, Martin Garcia and his agents unfailingly harass Amparo Gonzalez by goading her with comments like, "This is what you do—you make a scene in front of the therapist." Martin Garcia and his agents directly address the guests to feed malicious and oppressive stories to them. For example, they tell Melanie's therapists that Amparo Gonzalez is a "bad mother," or fabricate to social workers that Martin Garcia and Amparo Gonzalez are sexually involved. Martin Garcia has told visitors to the Property that Amparo Gonzalez refuses to leave the Property because, "She is in love with me and she wants money."
- 28. Martin Garcia also repeatedly threatens to "send someone after" Amparo Gonzalez to "beat her up." As a result, Amparo Gonzalez and her daughters have experienced spikes in anxiety and nervousness whenever they see anyone whom they do not recognize near the Property.
- 29. At times, Martin Garcia has gone so far as to physically attack Amparo Gonzalez: on one occasion, he walked past her in the kitchen in an attempt to access her bedroom to take more video recordings of her room. She asked him to stop, but he responded by yelling, "I can do whatever I want. This is my house, and I can record wherever I want." He then struck Amparo Gonzalez across the head.
- 30. Indeed, irrespective of whether her children are with her, Martin Garcia and his agents constantly yell and shout at Amparo Gonzalez, video recording her and shouting at her to "Shut up." Martin Garcia and his agents accost her verbally whenever she is in the shared kitchen or laundry area, as if punishing her for using both. Whenever Martin Garcia is near her in any communal area in the home, including when she eats with her children in the kitchen, Amparo Gonzalez feels the need to keep her phone video recording function on, in order to protect herself and her children from further escalation by him and his agents.

- 31. Martin Garcia's agents also wage verbal attacks on Amparo Gonzalez's minor daughters. Indeed, August, 2020, two of his agents, whom Martin Garcia invited to the Property and permitted to interact with his tenants, verbally assaulted Amparo Gonzalez's 11-year-old daughter near the bathroom of her unit, yelling at her and calling her a skank (*putita*), and physically blocking her from moving as they stood over, sadistically calling her sexualized and misogynistic slurs.
- 32. Also in August 2020, when Amparo Gonzalez was in her bedroom while her children were getting changed to leave the house. Martin Garcia barged into the room with no notice and started video-recording the occupants, including Amparo Gonzalez's 11 year-old and six-year-old daughter in various stages of undress.
- 33. As a friend and ally, Teresa Rosales has frequently visited the Property to support Amparo Gonzalez by trying to verbally persuade Martin Garcia to end his harassment of Amparo Gonzalez. Martin Garcia consistently responds by stating that Amparo Gonzalez is a "bad woman," "dirty," "problematic woman," or "whore."
- 34. Teresa Rosales'16-year-old son, Alonzo, has also been an ally to Amparo Gonzalez and attempted to defend her on multiple occasions. For example, Alonzo has asked Martin Garcia why he is attacking a single mother; Martin Garcia responds to Alonzo by engaging in verbal altercations with him and refusing to calm down.
- 35. For over two years, Amparo Gonzalez has survived near constant barrages of verbal assault, threats of physical attack, and occasionally actual physical attack, executed by Martin Garcia. Martin Garcia wages his abusive campaign motivated by unwavering misogyny, and demonstrated disdain for people assigned female at birth, single mothers, and women, ultimately treating Amparo Garcia as if she is an intimate partner against whom he is domestically violent, instead of a tenant with a right to a peaceful and healthy home.

Defendant's September 2020 Attack on Plaintiffs

- 36. On September 19, 2020, Martin Garcia's campaign escalated to a full-fledged, premediated physical assault of Amparo Gonzalez.
 - 37. Amparo had heard Martin Garcia threaten to call his girlfriend's daughters to attack

Amparo several times prior to September 2020. One of the women who attacked the Plaintiffs on September 19, 2020, was Martin Garcia's girlfriend. Amparo also recognized another attacker as the same woman who once served her with a notice from Martin Garcia within the past couple years.

Defendant Martin Garcia instigates and executes a vicious attack on Plaintiff Amparo Gonzalez and her minor daughter.

- 38. On the afternoon of September 19, 2020, Amparo was in the kitchen, finishing up cooking at around 6:30 P.M. She was holding her one-year-old, Javier, in her arms. Her 11-year-old daughter, Karen, was with her. Martin Garcia and his girlfriend then entered the kitchen and demanded that Amparo go to her room because they were going to use the kitchen. Amparo did not answer them; her Karen started saying, "Hurry, mom." Martin Garcia and his girlfriend then began to provoke Amparo. They began to threaten her, physically menacing and intimidating her, saying, "If you don't leave right now, I'll knock your teeth out."
- 39. Amparo attempted to stay calm and assert herself by saying "You're not going to hit me. I have my baby in my arms." She then tried to leave the kitchen area, but she was stopped by Martin Garcia's girlfriend who refused to let her pass by. Martin Garcia then said, "This is too much. I'm going to call my girlfriends' daughters, and they're going to come and beat you up." Amparo observed his girlfriend calling someone, and Martin Garcia speaking into the phone, telling the recipient to come and "beat this woman up." Martin Garcia then yelled at Amparo, "Speak! Go ahead and speak!" Amparo did not respond, but tried to take her phone surreptitiously to get to her room and call the police, believing Martin Garcia's threats. Martin Garcia and his girlfriend started pushing Amparo out of the kitchen, and she then moved toward her room across the laundry room that separates her room and the kitchen.
- 40. Karen then hurried into their bedroom. Martin Garcia was still yelling and arguing, telling Amparo Gonzalez, "Shut up, because her daughters are already on their way. They're very close. Both of them." Martin Garcia and his girlfriend continued to verbally harass Amparo as she attempted to physically stay away from them. At some point in the verbal altercation, with years of anguish and recent events involving their threatening behavior towards her children

overwhelming her, Amparo yelled out, "Just do it then! Do it!" (¡Hagalo!)

- 41. Amidst the commotion, Amparo soon saw the women whom she assumed to be the daughters of Martin Garcia's girlfriend appear at the door of the kitchen. They advanced towards Amparo, backing her into hallway between the kitchen and her room. She attempted to close the hallway door behind her, but the attackers opened it and entered the hallway. Amparo heard Martin Garcia's girlfriend say, "Don't hit her with her baby in her arms" and the attackers respond, "I don't care." The attackers then started to physically grab at Amparo.
- 42. Karen began to video record this altercation from inside their bedroom. Amparo saw her six-year-old daughter, Melanie, open the door to their bedroom at the end of the hallway to see Amparo and Karen fending off the attack. Melanie began pleading, "Come to me mommy! Come to me!" (¡Vénganse para acá! ¡Mami vente!), "Run! Run!" (¡Corri! ¡Corri!). Amparo tried to run into her room, attempting to bring along Karen, who was recording the scene. Attackers were still clawing at Amparo, grabbing for her, as she attempted to shield Javier from physical harm. Amparo sensed that the baby was terrified.
- 43. At some point in this commotion, one of the attackers came into the bedroom to hit Karen, and the tablet in her hands was knocked to the floor. Devastated, Amparo yelled "Don't touch Karen!" Karen repeated over and over "Mom don't worry; I'm going to be ok." Amparo tried to run into the bedroom.
- 44. After this struggle, Amparo made it to her bedroom, and closed the door, locking it behind them. Once inside, Amparo used her phone to call 911, asking the responder to please hurry and send police and a paramedic. She was terrified that the attackers would attempt to enter the room by force, and hyper-aware that her daughter Karen had already suffered blows from the attackers. She wanted medical help for Karen immediately. Amparo put Javier down on the bed while she made this call.
- 45. Meanwhile, Karen was crying, "Oh my God, oh my God," as she used her phone to call her friend, Teresa Rosales' daughter, to ask for help: "Please come help! They are hitting my mom and one of them hit me too!" Karen heard her friend confirm that she and her family members were on their way to support Amparo.

- 46. When, at around 7:00 P.M., one of Teresa Rosales' daughter received a call from Karen, asking for help. Teresa, her daughter, and her son Alonzo rushed to the Property to support Amparo and Karen.
- 47. While Amparo and Karen were both trying to get immediate help, neither of them heard any noise from behind the bedroom door. Then, Karen, thinking that her friend had arrived at the Property to support them, opened the door to meet them. Where she expected to see her friend, she instead saw not only Martin Garcia, his girlfriend, and his girlfriend's three daughters, but also a young man in a black shirt that read "Security;" they were huddled up and watching the door.
- 48. Suddenly, the four women rushed forward into the room. Amparo, who was still on the phone with 911, slammed her body into the other side of the door to try and close it again. She flung her phone into the corner of a bed as she did her utmost to push against the door. As she struggled, she saw Javier attempting to crawl off the bed: Amparo was forced to let go of the door to catch Javier before he fell. She was unable to hold the attackers back. They breached the door.
- 49. Immediately the attackers started hitting Amparo. She screamed, "Don't hit me! The police are on their way!" Amparo desperately shielded Javier, and succeeded in putting him down on the floor and beseeching to her six-year-old, Melanie, "Please help me take care of him" (*Por favor mira me lo*). Amparo saw Melanie do her best to hold onto Javier as the attack worsened on Amparo: she was thrown onto the bed.
- 50. The assailant who threw Amparo held her down while others began to rain blows all over her body. Melanie began to scream and cry out for her mother. Even as she was getting hit, Amparo saw that another attacker was hitting Karen in the stomach. Amparo cried out, "No! Don't hit my daughter!" She saw one of the assailants throw Karen against the wall, and heard Martin Garcia's voice say, "No, not her—don't hit her. You'll kill her."
- 51. Someone knocked on the door the Property, just outside Amparo's bedroom. The attack on Amparo escalated even further: one of the assailants put a knee on Amparo's leg, another began to choke her, and Martin Garcia's girlfriend started to pull down Amparo's pants.
 - 52. Simultaneously, she heard Karen stumble to the screen door to open it for their

friend Teresa. Amparo heard bits and pieces of Teresa trying to deescalate the situation, firmly asking that the problem be resolved without violence: "Please stop hitting Amparo and leave her alone...Everyone calm down, so that when the police arrive we can resolve this situation...Where is the baby? I cannot see the baby."

- 53. But then, Amparo heard someone yell, "No—that hurts! Don't do that to me! Stop! Stop! Stop!" She believed it was her daughter Karen. She heard the *crack!* (*trueno*) of someone being thrown down outside, and the faint rhythm of punches landing on a body. As Martin Garcia's girlfriend yanked at Amparo's pants, Amparo lost consciousness, thinking, *My daughter is dead.* They've killed her. (Mataron a mi hija. Le mataron.).
- 54. Several minutes passed before Amparo regained consciousness, muttering "My baby.. You're killing me. Let me go. I can't breathe!" One of the attackers responded with "No. You're going to pay me back. You argue with my mom, so I'm going to take everything from you. I don't give a shit about your baby."
 - 55. Amparo heard Melanie crying, "No! Not my mom! Mommy!"
- 56. Suddenly, another attacker yelled "Alright, alright— let her go! It looks like the cops are here!" Amparo seized the opportunity to reach for Javier. She did not feel fully conscious, but was lucid enough to glimpse a glass bottle in the room, grabbing for that too. With Javier in one arm and the bottle in the other, she turned to the attackers to demand that they leave: "Get out, or I'll throw this at you!" The attackers left the room, and Amparo swiftly locked it behind them, rushing afterwards to look out the bedroom window.
- 57. Amparo was relieved to see Karen outside, and terrified to see that it was Teresa's son, Alonzo, who was being attacked: Martin Garcia helped his agent, the man in the "Security" shirt, grab Alonzo by the shirt and throw him on the ground, and the agent began to physically attack Alonzo. Amparo realized that it was Alonzo whom she heard hitting the ground before she lost consciousness. Amparo saw Teresa being attacked and hit by someone else, but could not bring herself to leave her room, terrified that her assailants would kill her if she opened the door again.
 - 58. Amparo saw through the window that several other people, including her neighbors

were there, clearly having watched the scene.

Defendant Martin attacks Plaintiff Teresa Rosales and her minor son as collateral damage.

- 59. When Teresa, her daughter, and her son Alonzo approached the Property, they heard voices screaming from the Amparo's side of the house. They knocked on the door near Amparo's side of the house. As soon as the door opened, they saw three women, including Martin Garcia's girlfriend, beating Amparo Gonzalez inside her room. Teresa saw that Amparo was being attacked on the bed by the door. Martin Garcia and the attackers were also screaming vile, sexualized, and misogynistic insults to Amparo.
- 60. Teresa also observed that Amparo's youngest daughter, Melanie, was inside the room, watching her mother being assaulted. Melanie was crying in terror, and eventually Teresa also heard Javier crying. Amparo's other daughter, Karen, was near the door, watching and terrified.
- 61. Teresa then started asking, "Please! Please stop hitting her!" She attempted to deescalate the situation by emphasizing that violence would not solve any problems, but shortly, the three attackers turned their attention to her. The attackers started hitting her son Alonzo in the face and back, and hurling insults at both of them. Teresa's daughter also shouted, "Don't hit my mom! Don't!"
- 62. Teresa and Alonzo attempted to exit the Property and get away from the attackers. One of the attackers seemed to linger by Amparo's room, but the other two attackers followed them, and one of the women attackers grabbed Teresa Rosales' arm and threw her against the wall. The attacker struck Teresa multiple times, but released Teresa Rosales when she yelled "I'm not going to do anything to you! But I know that you know what you're doing!" Amparo, watching from her room and heard Teresa declare, "I am not going to hit you back!"
- 63. Teresa then resolutely attempted to follow her son, wanting to protect him from other attackers. Teresa witnessed Martin Garcia and the man wearing the "Security" shirt beating and kicking her son on the head and back. Teresa's son cried out for help. Teresa yelled at the man, "Stop! Stop hitting my son!"
 - 64. Martin Garcia stood nearby, watching his agent, the man in the "Security" shirt,

continue to attack Teresa's son, and watching the women attack Teresa. Eventually, the man in the "Security" shirt ran from the Property.

65. A few minutes later, Teresa also called a friend, who is a fellow community organizer with the Los Angeles Tenants Union, for support. Police then arrived at the scene, and soon after, members of the Los Angeles Tenants Union arrived. Paramedics also arrived around this time, and inspected Karen, but paramedics informed her and Teresa that if they wanted to be taken to the hospital, they would have to pay money. The police arrive shortly thereafter, and told Amparo and Teresa that they should go to the hospital if they do not feel well. The police did not offer any other support or relief to Amparo and Teresa. The two left the scene with their children to go to the hospital with Los Angeles Tenants Union members.

Defendant's actions have severely distressed Plaintiffs.

- 66. Defendant's actions have irrevocably changed the Plaintiffs and their children.
- 67. Amparo Gonzalez and her minor children have been living in a household with de facto domestic abuse for over two years. Amparo Gonzalez has watched her own mental and physical health deteriorate as a result of Martin Garcia's behavior: Amparo Gonzalez has lost hair as a result of distress and anxiety; she lives in constant fear, wracked by hypervigilance in wait of the next threat lodged by Martin Garcia; she is rarely able to sleep comfortably; despite the immense bravery and courage she embodies by continuing to care for her children in a violent environment created by Martin Garcia, she understandably feels incapable and powerless in the face of his constant attacks.
- 68. Amparo Gonzalez has watched her children's mental and physical health deteriorate as a result of Martin Garcia's actions. Her children, ages 11, six, and one, have visibly appeared increasingly stressed and frightened over the past two years. The six-year-old daughter has started wetting the bed as a result of the climate that Martin Garcia devised and controls. The 11-year-old daughter frequently disassociates from her surroundings. Even her one-year-old son expresses increasing levels of anger and distress.
- 69. As a result of the September 2020 attack, both Amparo and Teresa suffered physical injuries from this event. Teresa Rosales had bruises all over and fractured a bone in her arm.

Amparo Gonzales also had bruises on her face and body, in addition to a torn lip. Amparo Gonzales and Teresa Rosales left the hospital on the night of the attack around 10:00 P.M.

- 70. Amparo Gonzalez suffered from intense fear following the September 2020 attack: a complete inability to be comfortable in her own home. She suffers overwhelming pain from the memory of what happened to her children during the attack.
- 71. Teresa Rosales suffered from loss of sleep for several days following the September 2020 attack. She was unable to work for a month due to her injuries from the attack. She suffers grief over the memory of watching her son being physically attacked. She suffers overwhelming powerlessness and pain, even a sense of guilt, from not being able to stop the attack, particularly when she thinks about the children impacted, including the children of Amparo Gonzalez who called Teresa Rosales for help while watching their mother suffer.

IV. CAUSES OF ACTION

FIRST CAUSE OF ACTION

Violation of the Fair Employment and Housing Act, Gov. Code § 12955 (Plaintiff Amparo Gonzalez Against All Defendants)

- 72. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 73. The Fair Employment and Housing Act ("FEHA") prohibits an owner of a housing accommodation from discriminating against a person on the basis of "the race, color, religion, sex, gender, gender identity, gender expression, sexual orientation, marital status, national origin, ancestry, familial status, source of income, disability, or genetic information of that person." Gov. Code § 12955(a).
- 74. FEHA prohibits any person from denying rights created by the Unruh Act (Section 51 of the Civil Code) or aiding, inciting, or conspiring in such denial. Gov. Code § 12948. FEHA further prohibits any person subject to the Unruh Act, as the Act applies to housing accommodations, from discriminating against any person. Gov. Code § 12955(d).
- 75. FEHA also prohibits any "person to make...any notice, statement, or advertisement, with respect to the sale or rental of a housing accommodation that **indicates** any

preference, limitation, or discrimination based on race, color, religion, sex, gender, gender identity, gender expression, sexual orientation, marital status, national origin, ancestry, familial status, source of income, disability, or genetic information or an intention to make that preference, limitation, or discrimination." Gov. Code § 12955(c).

- 76. FEHA further prohibits any person from aiding, abetting, inciting, compelling, or coercing such discrimination. Gov. Code § 12955(g). It is also unlawful for any owner of housing accommodations under FEHA to "harass, evict, or otherwise discriminate against any person in the sale or rental of housing accommodations when the owner's dominant purpose is retaliation against a person who has opposed practices unlawful under this section, informed law enforcement agencies of practices believed unlawful under this section, has testified or assisted in any proceeding under this part, or has aided or encouraged a person to exercise or enjoy the rights secured by this part." Gov. Code § 12955(f).
- 77. The Property is a "housing accommodation" within the meaning of FEHA. Gov. Code § 12927.
- 78. Defendants have violated FEHA through their actions including, but not limited to, by making consistently misogynistic and sexist remarks about Plaintiff Amparo Gonzalez, e.g. "whore," bitch," "prostitute," and making explicit comments about the Plaintiff's status as a single mother, including calling her youngest child a "bastard" and consistently implying that she needs to be with a man to be able to pay the Defendant Martin Garcia rental income.
- 79. Defendants discriminate, in violation of the FEHA, against Plaintiff Amparo Gonzalez on the basis of sex, gender, gender identity, gender expression, sexual orientation, and familial status.
- 80. As a result of Defendants' violations of the FEHA, Plaintiff suffered damages, including emotional distress, in an amount to be proven at trial.
- 81. Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure the Plaintiff in conscious disregard of her rights under the law. Defendant willfully and intentionally, without just cause, deprives the Plaintiff of her civil rights under the laws of the State of California, entitling her an award of exemplary and punitive

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damages.

82. Pursuant to Gov. Code § 12989.2, Plaintiff is entitled to compensatory damages, punitive damages, attorneys' fees and costs.

SECOND CAUSE OF ACTION

Violation of the Unruh Act, Civil Code § 51

(Plaintiff Amparo Gonzalez Against All Defendants)

- 83. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 84. The Unruh Act states that, "[a]ll persons within the jurisdiction of this state are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever." Civ. Code § 51(b).
- 85. The Unruh Act defines "sex" as including, but not limited to "pregnancy, childbirth, or medical conditions related to pregnancy or childbirth. 'Sex' also includes, but is not limited to, a person's gender." Civ. Code § 51 (e)(5).
- 86. Defendant has violated the Unruh Act through their actions including, but not limited to, by making consistently misogynistic and sexist remarks about Plaintiff Amparo Gonzalez, e.g. "whore," bitch," "prostitute," and making explicit comments about the Plaintiff's status as a single mother, including calling her youngest child a "bastard" and consistently implying that she needs to be with a man to be able to pay the Defendant rental income.
- 87. Defendants discriminate, in violation of the Unruh Act, against Plaintiff Amparo Gonzalez on the basis of sex and marital status.
- 88. As a result of Defendants' violations of the Unruh Act, Plaintiff suffered damages, including emotional distress, in an amount to be determined at trial.
- 89. Plaintiff Amparo Gonzalez is entitled to statutory damages in any amount that may be determined by a jury, or a court sitting without a jury, up to three times the amount of actual

damages, but in no case less than four thousand dollars for each violation of her rights under the Unruh Act. Civ. Code § 52(a).

- 90. Defendant's actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure the Plaintiff and in conscious disregard of her rights, in that Defendants willfully and intentionally, and without just cause, deprived them of their civil rights under the laws of the State of California, entitling Plaintiff Amparo Gonzalez to an award of exemplary and punitive damages.
- 91. By violating the Unruh Act as alleged, Defendants demonstrated that they are likely to continue to engage in the pattern and practice of unlawful discrimination that is the subject of this complaint. Plaintiff lacks any remedy to prevent such harm, injury, and loss until this Court enjoins the complained-of unlawful conduct and grants other affirmative relief as prayed for herein.
- 92. Pursuant to Civil Code § 3294, Plaintiff Amparo Gonzalez is entitled to punitive damages in an amount to be determined at trial, compensatory damages, attorneys' fees, awards and costs.

THIRD CAUSE OF ACTION

Breach of the Common Law Covenant of Quiet Enjoyment (Plaintiff Amparo Gonzalez Against All Defendants)

- 93. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
 - 94. Every lease contains an implied covenant of quiet enjoyment.
- 95. Defendants breached the implied covenant of quiet enjoyment through their actions, including but not limited to manufacturing oppressive and intolerable living conditions by constantly harassing Plaintiff Amparo Gonzalez.
- 96. As a direct and proximate cause of Defendant's actions and inactions, Plaintiff suffered and/or continues to suffer actual and consequential damages, including diminution in value of the leasehold, out-of-pocket costs, lost wages and benefits, reasonable medical expenses, and property damage in an amount to be determined according to proof, but which amount is within

the jurisdictional requirements of this Court.

- 97. As a direct and proximate cause of Defendants' actions and inactions, Plaintiff suffered serious emotional distress including, but not limited to, feelings of anxiety, fearfulness, frustration, depression, anger and rage, worry, discomfort, disgust, and powerlessness.
- 98. Defendant's acts were willful, malicious, and oppressive, amounting to despicable conduct that subjected Plaintiff to cruel and unjust hardship in conscious disregard of her rights, so as to entitle Plaintiff to an award of punitive and exemplary damages in an amount to be determined at trial.

FOURTH CAUSE OF ACTION

Breach of the Covenant of Quiet Enjoyment in Violation of Cal. Civ. Code § 1940.2 (Plaintiff Amparo Gonzalez Against All Defendants)

- 99. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 100. At all times relevant herein, Civil Code § 1940.2(a)(3) has made it unlawful for a landlord to "use, or threaten to use, force, willful threats, or menacing conduct constituting a course of conduct that interferes with the tenant's quiet enjoyment of the premises".
- 101. As elaborated above, Defendants breached the covenant of quiet enjoyment through their threatening and menacing actions. Not least, Defendant Martin Garcia engaged in menacing conduct when threatening to and actually physically attacking Plaintiff Amparo Gonzalez. Every instance of verbal abuse in which the Defendant used a sexist slur constitutes a violation. Every instance in which Defendant interfered with the Plaintiff's life by stating falsehoods about her to her visitors, including health professionals, constitutes a violation.
- 102. A tenant who prevails in a claim under Civil Code §1940.2 is entitled to a civil penalty of up to \$2,000 for each violation for each Plaintiff. Cal. Civ. Code § 1940.2(b). Plaintiff is therefore entitled to statutory penalties of \$2,000 for each violation of Section 1940.2 by Defendants.
- 103. Plaintiff seeks civil penalties, compensatory damages, special damages, punitive damages, attorneys' fees, and costs for Defendants' violations of Section 1940.2.

FIFTH CAUSE OF ACTION

Unfair and Unlawful Business Practices in Violation of California Business & Professions Code § 17200, et seq.

(Plaintiff Amparo Gonzalez Against All Defendants)

- 104. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 105. Defendants' conduct constitutes a "business practice" under Business & Professions Code § 17200.
- 106. This Complaint asserts claims against Defendants for violations of the Unfair Competition Law ("UCL"), Bus. & Prof. Code §§ 17200, *et. seq.*, and related common law principles, through violations of the laws and regulations described herein.
- 107. Defendants engaged in the unlawful conduct alleged in this Complaint. Each instance of such conduct is a separate and independent instance of unlawful conduct under the UCL.
- 108. Defendants also engaged in unfair conduct under the UCL through the conduct described herein.
- 109. By the continuous violations of the above-referenced statutes and common law, Defendants engaged in per se unlawful business practices.
- 110. By continuous violation of the above-referenced laws, Defendants gained an unfair and unlawful advantage over their competitors who do follow the law.
- 111. Plaintiff has been personally aggrieved by Defendants' unfair and unlawful business acts and practices, including by the loss of money or property.
- 112. Plaintiff suffered, and continue to suffer, irreparable harm due to Defendants' conduct as described above. Plaintiff was injured and in fact suffered monetary and property loss as evidenced by her diminished use of her leasehold and decreased value of her leasehold.
- 113. Pursuant to California Business & Professions Code §17200, et. seq., Plaintiff is entitled to restitution; disgorgement of Defendants' ill-gotten gains; injunctive relief; and an award of attorneys' fees and costs pursuant to California Code of Civil Procedure §1021.5 and other

applicable law.

SIXTH CAUSE OF ACTION

Intentional Infliction of Emotional Distress

(All Plaintiffs Against All Defendants)

- 114. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 115. Defendant's conduct as to Plaintiff Amparo Gonzalez was outrageous in the extreme. As landlords, managers, and owners of the Property, Defendant is in a position of authority which they consistently abused by, among other things: verbally harassing the Plaintiffs, intruding as offensively as possible into Plaintiffs' home by taking over half of their unit, and belittling and humiliating Plaintiff whenever possible.
- 116. Plaintiff Amparo Gonzalez has lost hair as a result of distress and anxiety; she lives in constant fear, wracked by hypervigilance in wait of the next threat lodged by Martin Garcia; she is rarely able to sleep comfortably; despite the immense bravery and courage she embodies by continuing to care for her children in a violent environment created by Martin Garcia, she understandably feels incapable and powerless in the face of his constant attacks.
- 117. Defendants' conduct as to all Plaintiffs during the September 2020 attack is also outrageous in the extreme. As an owner of land, Defendant Martin Garcia physically attacked, with the deliberate intention of traumatizing and terrorizing the survivors, tenants and visitors on the Property. Indeed, Defendant pursued this attack over an extended period of time, irrespective of whether the victims were minor children, or whether those children had to watch their mothers be physically assaulted.
- 118. Specifically, Amparo Gonzalez suffers from intense fear following the September 2020 attack: a complete inability to be comfortable in her own home. She suffers overwhelming pain from the memory of what happened to her children during the attack. Teresa Rosales suffered from loss of sleep for several days following the September 2020 attack. She suffers grief over the memory of watching her son being physically attacked. She suffers overwhelmingly powerlessness and pain, even a sense of guilt, from not being able to stop the attack, particularly when she thinks

about the children impacted, including the children of Plaintiff Amparo Gonzalez who called Plaintiff Teresa Rosales for help while watching their mother suffer.

- 119. Thus, Defendants knew, or reasonably should have known, that their conduct would result in Plaintiffs suffering severe and extreme emotional distress. Defendants knew that Plaintiffs—as either tenant or visitors to a residential property—were particularly susceptible to injury through mental distress by virtue of the good Defendants purvey: a home.
- 120. Defendants and their agents have displayed shockingly reckless disregard for the consequences of their conduct. As a direct and proximate cause of Defendants' conduct, Plaintiffs suffered severe emotional distress and financial damages, including, but not limited to, anxiety, depression, emotional distress, diminished quality of living conditions, social isolation, and ridicule, as well as loss of health.
- 121. Defendants' acts were willful, malicious, and oppressive, amounting to despicable conduct that subjected Plaintiffs to cruel and unjust hardship in conscious disregard of their rights and humanity, so as to entitle Plaintiffs to an award of punitive and exemplary damages in an amount to be determined at trial.

SEVENTH CAUSE OF ACTION

Violation of the Bane Act, Cal. Civ. Code § 52.1 (All Plaintiffs Against All Defendants)

- 122. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 123. Civil Code § 52.1(a) provides that, "[i]f a person or persons, whether or not acting under color of law, interferes by threat, intimidation, or coercion, or attempts to interfere by threat, intimidation, or coercion, with the exercise or enjoyment by any individual or individuals of rights secured by the Constitution or laws of the United States, or of the rights secured by the Constitution or laws of this state, the Attorney General, or any district attorney or city attorney may bring a civil action for injunctive and other appropriate equitable relief in the name of the people of the State of California, in order to protect the peaceable exercise or enjoyment of the right or rights secured."

- 124. Civil Code § 52.1(b) permits an action by a private individual for violation of the rights described in Civil Code § 52.1(a). Such action may be instituted for relief including damages pursuant to Civil Code § 52, injunctive relief and other equitable relief. Civil Code § 52(a) permits recovery of "actual damages, and any amount that may be determined by a jury, or a court sitting without a jury, up to a maximum of three times the amount of actual damage but in no case less than four thousand dollars (\$4,000), and any attorney's fees that may be determined by the court in addition thereto."
- 125. Defendants, by their conduct, interfered or attempted to interfere with Plaintiffs' exercise and enjoyment of their statutory rights by threats, intimidation, or coercion.
- 126. Defendants interfered with Plaintiffs' rights, including their rights to live free from discrimination, and Plaintiff Amparo Gonzalez's rights to comfortable, quiet enjoyment of their home, and Plaintiff Teresa Rosales' rights to peacefully visit the Property of another. Defendants interfered with such rights through their actions, including but not limited to, a deliberate physical assault on both Plaintiffs.
- 127. As a proximate result of Defendants' wrongful conduct, Plaintiffs suffered, and continue to suffer harm, in an amount according to proof.
- 128. Pursuant to Civil Code Section 52, Defendants are liable to Plaintiffs in an amount of statutory and punitive damages to be proven at trial as described herein, and for attorneys' fees and costs incurred in this action

EIGHTH CAUSE OF ACTION

Breach of the Common Law Duty of Care—

Including Negligence, Negligent Infliction of Emotional Distress

(All Plaintiffs Against All Defendants)

- 129. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 130. By virtue of their landlord-tenant relationship, Defendant owes Plaintiff Amparo Gonzalez a common law duty of care to comply with ordinances, regulations, and other laws to ensure a sound and safe living environment for Plaintiff and her families. As a lessor of a building

intended for occupation by human beings, Defendant owes a duty to Plaintiff Amparo Gonzalez under Civil Code § 3304 to keep the Property in a condition so as to preserve Plaintiff's right to quiet enjoyment.

- 131. By virtue of being a landowner, Defendant owes, under Civil Code § 1714 and the common law, Plaintiff Teresa Amparo a duty of care to refrain from negligent injury on another.
- 132. Defendants breached these duties by knowingly constructing and executing a violent climate in which Plaintiff Amparo Gonzalez and her visitors would suffer both verbal and physical harassment. Defendants breached these duties by physically attacking the Plaintiffs during the September 2020 attack.
- 133. Defendants knew, or reasonably should have known, that Plaintiffs would suffer damages as a result of these breaches of duty.
- 134. As a direct and proximate cause of Defendants' actions and inactions, Plaintiffs suffered and/or continue to suffer actual and consequential damages, including diminution in value of the leasehold, out-of-pocket costs, lost wages and benefits, reasonable medical expenses, and property damage in an amount to be determined according to proof, but which amount is within the jurisdictional requirements of this Court.
- 135. As a direct and proximate cause of Defendants' actions and inactions, Plaintiffs have suffered serious emotional distress including, but not limited to, feelings of anxiety, fearfulness, frustration, depression, anger, worry, discomfort, disgust, and powerlessness. Plaintiffs suffering has impacted not only their individual stability, but the stability of their relationship and the health and wellness of their families.
- 136. Defendants' negligence and tortious conduct was a substantial factor in causing Plaintiffs' serious emotional distress, which was a foreseeable, direct, and proximate result of Defendants' actions.
- 137. Defendants' acts were willful, malicious, and oppressive, amounting to despicable conduct that subjected Plaintiffs to cruel and unjust hardship in conscious disregard of their rights, so as to entitle Plaintiffs to an award of punitive and exemplary damages in an amount to be determined at trial.

NINTH CAUSE OF ACTION

Assault

(All Plaintiffs Against All Defendants)

- 138. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 139. Defendants agents physically assaulted Plaintiffs by beating, slapping, kicking, and choking them. Defendant's agents attempted to pull off Plaintiff Amparo Gonzalez's clothes. Defendant's agents slammed Plaintiff Teresa Rosales against the wall.
- 140. As a direct and proximate cause of Defendants' agents' actions, Plaintiffs suffered serious emotional distress including, but not limited to, feelings of anxiety, fearfulness, frustration, depression, worry, discomfort, disgust, and powerlessness.
- 141. Defendants' agent's actions were a substantial factor in causing Plaintiffs emotional distress, which was a foreseeable, direct, and proximate result of Defendants' actions. Plaintiffs are therefore entitled to an award of damages.
- 142. Defendants' agent's acts were willful, malicious, and oppressive, amounting to despicable conduct that subjected Plaintiffs to cruel and unjust hardship in conscious disregard of their rights. Plaintiffs are entitled to an award of punitive and exemplary damages in an amount to be determined at trial.

TENTH CAUSE OF ACTION

Battery

(All Plaintiffs Against All Defendants)

- 143. Plaintiffs repeat, replead, and incorporate by reference, as though fully set forth in this paragraph, all the allegations of this Complaint.
- 144. Defendants agents physically battered Plaintiffs by beating, slapping, kicking, and choking them. Defendant's agents attempted to pull off Plaintiff Amparo Gonzalez's clothes. Defendant's agents slammed Plaintiff Teresa Rosales against the wall.
- 145. Defendant Martin Garcia therefore touched Plaintiffs and caused them to be touched with the intent to harm and offend them, despite their not consenting to this touching.

- 146. Plaintiffs were reasonably and deeply offended by this nonconsensual touch.
- 147. As a direct and proximate cause of Defendants' agents' actions, Plaintiffs suffered serious emotional distress including, but not limited to, feelings of anxiety, fearfulness, frustration, depression, worry, discomfort, disgust, and powerlessness.
- 148. Defendants' agent's actions were a substantial factor in causing Plaintiffs emotional distress, which was a foreseeable, direct, and proximate result of Defendants' actions. Plaintiffs are therefore entitled to an award of damages.
- 149. Defendants' agent's acts were willful, malicious, and oppressive, amounting to despicable conduct that subjected Plaintiffs to cruel and unjust hardship in conscious disregard of their rights. Plaintiffs are entitled to an award of punitive and exemplary damages in an amount to be determined at trial.

V. DEMAND FOR JURY TRIAL

150. Pursuant to California Code of Civil Procedure Section 631, Plaintiffs demand a trial by jury on all issues so triable.

VI. PRAYER FOR RELIEF

WHEREFORE, Plaintiffs respectfully pray for judgment against Defendants as follows:

- 1. An order enjoining Defendants from continuing to engage in the unlawful acts described herein;
 - 2. Actual, compensatory and restitutionary damages in an amount according to proof;
 - 3. Emotional distress damages in an amount according to proof;
- 4. Civil penalties and/or statutory damages as allowed by law in an amount according to proof;
- 5. Punitive and exemplary damages in an amount necessary to punish Defendants in amount according to proof;
 - 6. Disgorgement of Defendants' ill-gotten gains, in an amount according to proof;
- 7. Attorneys' fees and costs pursuant to Gov. Code § 12989.2, Civil Code § 3294, Civil Code §1940.2, Code of Civil Procedure §1021.5, Civil Code Section 52, and any other law